

Enhanced Care Management for Medi-Cal Members



Beach Cities Health District (BCHD) provides Enhanced Care Management (ECM) to support eligible residents on Medi-Cal in navigating health, housing, and social services. Our team works closely with clients to address complex challenges, coordinate care, and improve overall quality of life.

To learn more about Enhanced Care Management, visit the DHCS website here:

dhcs.ca.gov/calaim-transforming-medi-cal/enhanced-care-management-and-community-supports/

What Services are Available through ECM?

- **Dedicated Care Coordination**
 - Work one-on-one with a lead care manager as your primary point of contact who can help coordinate care and services across various systems including physical, behavioral, dental, and social services
 - Receive comprehensive in-home visits and personalized care plans tailored to your needs.
- **Healthcare Access & Navigation**
 - Assistance scheduling medical appointments, accessing specialists, and coordinating healthcare transportation.
 - Support in understanding health coverage, prescriptions, and managing complex medical conditions.
- **Resource Connection & Public Benefits**
 - Direct assistance applying for and recertifying public benefits, including Medi-Cal and In-Home Supportive Services (IHSS).
 - Linkage to local community programs, food assistance, home-delivered meals, and emergency resources.
- **Behavioral & Mental Health Support**
 - Warm handoffs and connections to local mental health support, counseling, and wellness resources.
 - Ongoing check-ins to support emotional well-being.
- **Transitional Care Support**
 - Assistance transitioning safely back home after a hospital or facility stay.

Who is Eligible & What is the Cost?

- **Medi-Cal is required.** BCHD works with most health plans. Many clients have Medicare as their primary insurance and Medi-Cal as their secondary. If you aren't on Medi-Cal but want to see if you qualify, please contact us.
- Available to qualified Medi-Cal members residing in Hermosa Beach, Manhattan Beach, and Redondo Beach. Enhanced Care Management is provided at no cost to eligible Medi-Cal beneficiaries.

How to Get Started

If you or a loved one could benefit from Enhanced Care Management, please contact our **Information & Referral Line:**



Call 310-374-3426
(Press Option 1)



bchd.org



Beach Cities Health District
1200 Del Amo St.,
Redondo Beach, CA 90277

If you live outside of our service area but need assistance, please call our Information & Referral Line for local referrals and support options.