

COVID-19 School & City Testing FAQs



What locations are available for this testing?

All general testing is conducted at our testing site located at 514 N. Prospect Ave., Redondo Beach, in the former Child Development Center. On Mondays, testing for select student athletes and Redondo Beach Unified School District employees are conducted at Redondo Union High School. When you create a profile, select the school site that you work at or that your student attends. This is not your testing location. Your testing location is 514 N. Prospect Ave., Redondo Beach, in the former Child Development Center.

Do I need to provide my medical insurance information, and if so, will I be charged for these COVID-19 testing services?

If you have medical insurance information, please provide it when setting up your profile. Be aware that the individual policy holders will **not** be billed or charged directly for these services.

What do I do if the system is not accepting my Student ID # or Employee ID #?

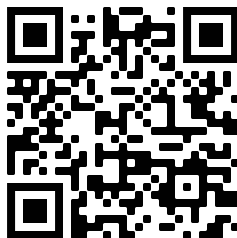
If the system is not recognizing your ID #, please call our School Well-Being Line at (310) 374-3426, option 2 and one of our team members will be able to assist you. Please note that the hours of the School Well-Being Line are Monday through Thursday from 8 a.m. - 4 p.m. and Friday from 8 a.m. - 12 p.m.

What is the difference between my FSS-APT number and the FSS-SCR number?

Your FSS-APT number is the confirmation of your specific appointment day and time. You receive this number via email **prior** to your screening. Your FSS-SCR number assigned to your administered test and will be used to look up your results. You receive this number via email **after** your screening.

What if I have not received email or text communication regarding my results?

You can look up your results by going to: <https://results.fulgentgenetics.com/resultlookup>



Click on "Organization-sponsored testing" and input your FSS-SCR number and email address.

What if I do not have my FSS-SCR number to look up my results?

If you are having trouble locating your FSS-SCR number to look up your screening results, we recommend that you check your Spam folder. This number should have been emailed to you by Fulgent Genetics shortly after your screening was conducted. If you are still unable to locate your FSS-SCR number following your screening, please call our School Well-Being Line at (310) 374-3426, option 2 and one of our team members will be able to assist you. Please note that the hours of the School Well-Being Line are Monday through Thursday from 8 a.m. - 4 p.m. and Friday from 8 a.m. - 12 p.m.

Does BCHD send results to the schools automatically?

No, sharing results with your school or district is the responsibility of the individual being tested.

How do I book another appointment if I have been tested with BCHD in the past?

If you are already registered and would like to schedule an appointment, please visit:

https://backtoschool.fulgentgenetics.com/beachcitieshealthdistrict/residence_appointment/screen/landing

You will need your preferred date, time and testing location (your associated school).